

The Shelby County Department of Human Services Offices, located at 3230 Jackson Avenue and 3360 South Third Street are moving.

Effective Monday, March 5, 2018, services will be available at the following location:

**Shelby County Department of Human Services** 

**2003 Corporate Avenue** 

Memphis, TN 38132

Phone: (901) 320-7200

(901) 344-5040

The new DHS location is accessible on the MATA bus line:

99 Nonconnah/Corp Center

If you already have a scheduled telephone interview with the department, your Case Manager will contact you on the date and time of your appointment.

To submit an application online, visit: <a href="https://faonlineapp.dhs.tn.gov/">https://faonlineapp.dhs.tn.gov/</a>

To ask questions about your case, you can call the Family Assistance Service Center (FASC) at 1-866-311-4287, OR, send us a direct email or access our live chat option by using the following link:

https://www.tn.gov/humanservices/need-help-/family-assistance-questions.html